

Operation Hope Australia Ltd

ACN 627 532 790

ABN 166 275 327 90

Policy Document Number: A01

Title: Vision, Mission and Values

Authorised Date: 26 September 2018

Authorised by:

Erica May Henley
Director

Leanne Michelle Rogers
Director

Mohamed Khamis
Director

Purpose and objectives of this policy:

This policy describes the guiding principles of Operation Hope Australia. The company was originally founded by a small group of people motivated to respond in practical love to the 2016 refugee crisis in Europe and the Middle East.

Vision:

The vision of Operation Hope Australia Ltd is to help Refugees and Internally Displaced Persons work towards a better future as they rebuild their lives.

We are called to be lights shining in the darkness of injustice and suffering.

We believe that those with resources have a social obligation to respond to the suffering of others, regardless of race, politics, gender or belief.

Mission:

We will provide funds and materials to support refugees and internally displaced people in camps and enable urgent medical procedures.

We will volunteer to work in camps and encourage others with appropriate gifts and skills to participate as volunteers.

We will assist volunteers to share stories and information in their home communities (e.g. in churches, service clubs, social media, networks etc).

Through direct action and partnerships with local organisations, we are working to provide:

1. Access to much-needed resources, including physical and mental health services
2. Building relationships and friendships by listening and encouraging
3. Raising awareness in the wider community.

Values:

Operation Hope Australia Ltd is based on our faith in God, called to help those in need seeking refuge and asylum, no matter their race or religion. The heart of Operation Hope Australia Ltd is compassion and mercy to refugees around the world. For this reason, Operation Hope Australia Ltd is an organisation of people from all walks of life and all faith communities, who agree with our vision, mission and values.

COMPASSION - We act with the spirit of compassion to everyone we meet, serve and partner with at all times.

INTEGRITY- We act with honesty and are guided by ethical and moral principles in all that we do.

SERVICE - Our actions are motivated by the desire to serve others.

COOPERATION - We work with and alongside others in a spirit of mutuality, respecting diversity and difference in the pursuit of common goals.

ACCOUNTABILITY – We take responsibility for our actions and are accountable for our performance and integrity, by sharing information about our work and governance with all stakeholders and the public.

RESPECT - We recognise the value and diversity of every person and are committed to treating others with due regard for their rights, dignity and integrity.

EFFECTIVENESS - We strive to deliver outcomes that bring about positive change in the lives of refugees.

EQUITY - We are committed to overcoming prejudices and disadvantage and promoting fair and just access to resources and opportunities.

RELIGIOUS DIVERSITY - We treat people from all faiths as equals, having in mind that faiths are bound more to each other by what we have in common, than by our differences.